

Ryan Velasquez

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Authorized to work in the US for any employer

Work Experience

QSR Supervisor

AAFES - Fort Polk South, LA

March 2019 to March 2020

Successfully assisted increase of sales profit for FY 2019, grossing over one million dollars in sales total in all responsible areas.

Supervised employees, ensuring proper food handling procedures are met.

Took food orders via phone.

Made customer orders as they were placed in store.

Maintained satisfactory level of cleanliness throughout the day.

Assisted with completing weekly supply orders.

Maintained daily and weekly checklists.

Completed corrective actions as needed.

Verified weekly employee schedules.

Conducted preventative and corrective maintenance on all equipment.

Conducted monthly inspections with Fort Polk Food Safety team.

Maintained store readiness and cleanliness in all areas.

Assisted with annual store inventory.

Cook/Prep

Pizza Hut - Fort Polk South, LA

September 2017 to March 2019

Complete customer orders within a timely manner.

Prepare product for beginning of the next day.

Clean out the store of any and all expired product.

Rotate product according to first in first out protocol.

Make sure proper food safety standards are met.

Senior Guest Advisor

GameStop - Leesville, LA

October 2015 to August 2018

Assist guests with purchases.

Resolve issues guests might have.

Maintain daily functionality by completing operational tasks.

Safely and securely make nightly bank deposits.

Ensure business is ready for the day by conducting proper opening procedures.

Close out and complete end of day tasks.

Notify management team of any issues throughout the day.
Maintain circle of life standards by meeting sales goals.

Crew Trainer

McDonald's - Leesville, LA
May 2016 to October 2016

Prepare orders to customers liking, ensuring all safety procedures are followed.
Ensure new crew members are trained on all aspects of their job and promote cross training.

Halloween Expert

Party City - Torrance, CA
September 2013 to November 2013

Responsibilities

Provide excellent customer service by assisting them with costume decisions.
Retrieve Costumes from storage for the customers to try on

Accomplishments

Effectively assist over 45 customers per shift.
Suggest accessories to go along with costume purchases, and increasing store revenue.

Presentation/ Backroom Team Member

Target - Moline, IL
December 2011 to May 2013

Assisted with store remodel by setting up new aisles and product
Maintained backroom accuracy by properly back stocking product
Reset aisles according to planogram standards.

Education

Certificate in Automotive Technology

UEI - Gardena, CA
March 2021 to Present

High School Diploma

Gardena High School - Gardena, CA
2000 to 2004

Skills

- Food Prep
- Food Service
- Food Handling
- Food Safety
- Military Experience
- Planograms
- Supervising Experience

- Cleaning Experience
- Intelligence Experience
- Leadership
- Cooking
- Intelligence Analysis
- Merchandising
- Sales
- Customer service
- Serving
- Kitchen experience
- DoD Experience
- Security
- Micros POS

Military Service

Branch: Navy

Service Country: United States

Rank: E-5

August 2006 to March 2011

Provided in-depth analysis on a variety of complex digital communications signals using sophisticated communications equipment and computer technology to provide critical intelligence information.

Provided analysis and technical guidance and targeting information to weapons systems while assigned to ships and submarines

Originated reports and briefs for operational commanders both ashore and afloat.

Commendations:

Navy and Marine Corps Achievement Medal,

Flag Letter of Commendation,

Graduate with Honors,

Letter of Appreciation,

Letter of Commendation.

Certifications and Licenses

Food Handler Certification

Assessments

Warehouse associate — Highly Proficient

April 2021

Assesses the tendencies that are important for success in warehouse roles

Full results: [Highly Proficient](#)

Attention to detail – Proficient

April 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Filing & organization – Highly Proficient

April 2021

Arranging and managing information or materials using a set of rules

Full results: [Highly Proficient](#)

Customer focus & orientation – Expert

April 2021

Responding to customer situations with sensitivity

Full results: [Expert](#)

Customer service – Familiar

April 2021

Identifying and resolving common customer issues

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

UEI College - Gardena, California Graduated: June 2021

Automotive Technician Program Modules Completed:

AT 110 - Engine Theory and Diagnosis

AT 120 - Electrical Theory and Diagnosis

AT 130 - Engine Performance and Ignition Systems

AT 140 - Fuel System and Emission Controls

AT 150 - Steering, Suspension and Passenger Comfort

AT 160 - Brake Systems

AT 170 - Manual Transmissions

AT 180 - Automatic Transmissions

AT 190 - Preventative Maintenance and Hybrid Technology