

# Jude McIntosh

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## Profile

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Friendly retail worker with a background in the service industry. High standards for work safety, customer service, and business ethics. Strong communication skills and record of excellent customer service.

## Qualifications

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- 5+ years of experience with fast-paced retail environments and inventory —management.
- Received Multiple awards for customer service recognition.
- Maintained 'above satisfactory' work performance expectation levels throughout employment.
- Cash handling skill and honest financial logging (from working as a valet).
- Teamwork skills working with associates in a warehouse.
- Lifetime of personal experience with cannabis products and processing cannabis including cultivation.
- Physical Endurance to retrieve material from shelves, stand and walk for the duration of the shift and carry up to 60 lbs.

## Work Experience

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### Shift Assistant

May 2020 - Present

Amazon // Hawthorne, CA

- Teamwork is a critical skill at Amazon. I worked my way up to using computers to keep track of progress over my shift at the warehouse. I assisted delayed associates, communicated with leads, relayed information, and logged progress.
- As most positions in the warehouse mainly consists of simply sorting packages, physical endurance is a key skill at Amazon.

### Line Cook

Jan 2020 - June 2020

Chipotle // Hermosa Beach, CA

- I utilized multi-tasking skills and physical endurance for reliable service at a fast pace.
- Communication skills were vital to assist guests and update my coworkers consistently and accurately.

### Valet

Sept 2019 - Dec 2019

Towne Park // Salt Lake City, UT

- Customer service skill in greeting and attending to customers. Hospitality and endurance is necessary to retrieve vehicles in quick and professional matter.
- Cash handling skill to keep accurate and honest records.

### Freight Stocker

March 2017 - Nov 2019

Smith's Food & Drug // Salt Lake City, UT

- Customer service skills used helping guests find exactly what they need with a professional demeanor.
- Inventory management experience adjusting on-hands, ordering, marking down products, and documenting losses.
- Independently worked freight, stocking 60+ cases/hour, 'facing' products on shelves, and cleaning up before opening.
- Physical Endurance required for stocking and organizing all assigned work each night, often accepting the overtime necessary to finish the job.

### Deli Clerk

March 2016 - Feb 2017

Walmart // Sparks, Nevada

- Empathizing with customers is essential in providing superior customer service. Product knowledge was

demonstrated in helping customers find the right choice. Inventory management skill built by adjusting records and ordering for the deli.

## Education

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### High School Diploma

May 2015

Redondo Union High School

- Completed a basic HTML Web Design class and Jewelry class
- Worked at a glass company "Redondo Glass" after school.

### Undergrad/some college

Aug 2018 - Dec 2018

Salt Lake Community College

- 3.25 GPA for a Full load (English, Philosophy, Film, and Psychology). Paid tuition out of pocket.
- Taken the SAT-scored 1325.

## Other Activities

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I've practice some horticulture at home and have cultivated cannabis from germination to harvest. I personally research cannabis along with mycology regularly.

I've been completing math courses at home every day on Khan Academy for the last year looking to continue pursuing a degree in science.